

WEDNESDAY WORKSHOP:
MEDICAL BILLING SUCCESS CALL

September 18th, 2024

AGENDA

- Review of Resources
- Vaccine Safety Counseling Intro & Updates
- VSC Open Discussion
- Reminders & Updates
 - Resources
 - KPhA Website

Disclosure: This is for information purposes only, not to be understood or relied upon as legal advice, guidance, or counsel.

RESOURCES

- NPI: <https://nppes.cms.hhs.gov>
- CAQH: <https://proview.caqh.org/Login/Index?ReturnUrl=%2f>
 - Anthem currently does not require CAQH profile or an individual NPI. The contract is completed at the group (pharmacy) level.
 - CareSource utilizes CAQH.
- Center for the Advancement of Pharmacy Practices (CAPP): <https://pharmacy.uky.edu/capp/resources-research/internalresources>
- NASPA: A Guide to Implementing Point-of-Care Testing Services in Community Pharmacy - <https://ncpa.org/poct-implementation-guide>
- KPhA Website – www.kphanet.org
 - www.kphanet.org/vc
 - www.kphanet.org/medbilling

VACCINE SAFETY COUNSELING

Medicaid Medical Billing



Applicable to all Medicaid patients.



Claims are submitted as medical claims.



Intended for counseling on vaccine safety when hesitancy is present, not for routine immunization counseling.



For FFS patients, you can bill via EDI submission, KYHealthNet online portal, or submit a paper claim.



For MCO patients, claims are submitted individually to each MCO.



Reimbursement amount may vary per MCO but is approximated to be \$25 per encounter up to 4x per calendar year.



Must use ICD-10 code Z71.85 and CPT Code 99401

VSC FAST FACTS

WHAT QUALIFIES AS "SAFETY COUNSELING"?

- ICD-10 code Z71.85: Encounter for immunization safety counseling
 - Used for counseling of the patient or caregiver regarding the safety of a vaccine
 - NOT used for general information regarding risks and potential side effects during routine encounters for the administration of vaccines.
- CPT code 99401: At an encounter separate from a preventive medicine visit, the provider offers counseling related to subjects appropriate for the patient's age, family history, and areas of concern. The subjects covered relate to prevention and risk factor reduction
 - A session lasting roughly 15 minutes; should be at least 8 minutes.

VSC UPDATES

- **Successfully Paid Claims**
 - Anthem – claims are going through successfully and claims can be reconciled in the claim status function
 - Passport – claims have been paid successfully however still encountering issues with rejecting claims
 - Humana – select “Humana” when billing, not “Humana Caresource” → claims no longer reject for invalid referring provider’s NPI; however still having some issues with claims rejecting
 - United Healthcare - UHC - Pharmacist Provider Enrollment Form
 - Note: KY Pharmacists do not have to (can not) enroll in Medicaid, but the pharmacy does.
 - Only paid claims have been billed through third party billing software
- **No Successfully Paid Claims**
 - Aetna – utilizes Office Ally
 - No claims have been tested
 - Wellcare – select “Wellcare Health Plans” when billing, not “Wellcare” → Rejecting claims for missing referring provider

VSC UPDATES

- Medicaid Contact: Quinlan.ratcliff@ky.gov
- Feel free to CC Emily@kphanet.org

VSC DOCUMENTATION

- Patient Name:
- Patient Medicaid ID:
- Patient DOB:
- Patient gender:
- Primary reason(s) for encounter:
- Vaccine(s) discussed:
- Vaccine question(s)/hesitation(s) addressed:
- Counseling points provided:
- Outcome of encounter:
- Time spent counseling:

AVAILITY WALK THROUGH

DISTRIBUTION LIST

- Communication outside of monthly meetings
 - Meeting reminders
 - New resources
 - Ask questions or share struggles
 - Share success stories or tips and tricks
- <https://forms.office.com/r/3eidEES2Tj>

FUTURE TOPICS

- Next Meeting – October 16th at 7p/6p ET/CT
 - <https://us02web.zoom.us/j/87944448334?pwd=YUpIT3laK3YzeDMwajZzc2lpMnhPdzo9>
 - [Add to Google Calendar](#)
 - [Add to Outlook Calendar](#)
 - [Add to Yahoo Calendar](#)
- What would you like to know more about?
 - Please email me at Emily@kphanet.org with suggestions for future topics or speaker suggestions