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## CoventryCares of Kentucky Temporary Coverage Override and Refill-Too-Soon Edit Update

<b>Plan sponsor:</b>	CoventryCares of Kentucky	<b>Geographic area:</b>	Kentucky
<b>Effective date:</b>	February 1, 2012	<b>Number of lives:</b>	210,000
<b>Rx Group #:</b>	CVTYMCD		
<b>Announcement:</b>	<p>Effective February 1, 2012, CoventryCares of Kentucky will be changing the <b>Temporary Coverage Override (TCO) and the Refill-Too-Soon edits</b> they currently have in place.</p> <p><b>Updated TCO Processing:</b> CoventryCares of KY will be moving from our enhanced TCO to our traditional TCO processing for certain nonformulary medications and certain drugs requiring prior authorization. The TCO override will permit a one-time claim exception for up to the maximum of a <b>5-day supply</b> when the drug is eligible for the override and communicated through the <i>TelePAID</i><sup>®</sup> System. The claim will reject and require the use of the appropriate override code as communicated through the POS message to override the claim.</p> <p><b>For vD.0 claims, the following TCO message may fire for:</b></p> <ul style="list-style-type: none"><li>• <b>NCPDP Reject # 75</b> – TEMP FILL of 5 D/S ALLOW WITH PA TYPE 1</li><li>• <b>NCPDP Reject # MR</b> – TEMP FILL of 5D/S ALLOW WITH PA TYPE 1</li><li>• <b>NCPDP Reject # 70</b> – TEMP FILL of 5 D/S ALLOW WITH PA TYPE 1</li><li>• <b>NCPDP Reject # 76</b> – TEMP FILL of 5 D/S ALLOW WITH PA TYPE 1</li></ul> <p><b>Updated Refill-Too-Soon (RTS) Edit:</b> The Refill-Too-Soon edit, NCPDP Reject # 79, will review the quantity dispensed <i>over the past 180 days</i> and calculate the quantity the member still has available. Claims will reject if greater than 25% of the total days' supply remains.</p> <p>Pharmacies should determine if a change in dosage is causing the RTS rejection to fire. In the event the early refill is for a dosage change, the following Submission Clarification Code may be used:</p> <ul style="list-style-type: none"><li>- Value of "05" = Change in daily dosage; therapy changed by prescriber</li></ul> <p>It is important to document the reason for the override and any prescriber discussion on the original prescription. Only two overrides are permitted in the 180 day period.</p>		
<b>Reminder:</b>	<p>Pharmacies must submit claims to <b>Medco</b> through the <i>TelePAID</i><sup>®</sup> System using:</p> <ul style="list-style-type: none"><li>- <b>Rx Bin number: 610014</b></li><li>- <b>New Rx Group number: CVTYMCD</b></li><li>- <b>Member identifier: 11-digit number or the 10-digit Medicaid ID number</b></li></ul> <p><b>Note: To assist with the transition, Medco will accept either the member ID from the state-issued Medicaid card or the ID number shown on the newly issued card.</b></p>		
<b>For more information:</b>	<p>Questions regarding eligibility and claims processing issues should be directed to the Medco Pharmacy Services Help Desk toll-free at 800-922-1557, or visit the Pharmacist Resource Center at <a href="http://www.medco.com/rph">www.medco.com/rph</a>.</p> <p>Questions regarding TCO and prior authorization should be directed to the CoventryCares of Kentucky Clinical Call Center at 877-215-4100.</p>		

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