



LT42423M
Medco
100 Parsons Pond Drive
Franklin Lakes, NJ 07417
www.medco.com/rph

December 2011

Dear Provider:

In support of a number of our Plan Sponsors, Medco offers the attached year-end communications in preparation for 2012.

Enclosed please find the following:

1. Summary of New Plans and Plan Sponsor changes—pages 2-3
2. Sample Prescription Identification Cards—page 4
3. Data Quality—pages 5-6
4. Medco NCPDP v D.Ø Multi-ingredient Compound Claim Processing—page 7
5. Medco NCPDP v D. Ø Compliance Date—page 8

If you have any questions, please feel free to contact the Pharmacy Services Help Desk toll-free at 1 800 922-1557 or make the inquiry through the website, www.medco.com/rph.

Sincerely,

Medco

Medco manages the prescription drug benefit for many of your customers' employers or health plans.



Summary of New Plans and Plan Sponsor changes Effective January 1, 2012

New Plan Sponsors				
Plan sponsor:	See below	Geographic area:	See below	
Effective date:	January 1, 2012	Number of lives:	See below	
Announcement:	Effective January 1, 2012, Medco will administer prescription drug benefits for the clients listed below.			
Action requested:	For successful claim processing, effective January 1, 2012, process claims for sponsors listed below using the newly issued ID card. Provider must submit claims to Medco through the <i>TelePAID</i> ® System using: <ul style="list-style-type: none"> - Rx BIN number 610014 - new Rx Group number - member's new ID number 			
Sample ID cards:	See next page.			
For claim adjudication or general questions:	Contact the Pharmacy Services Help Desk toll-free at 1 800 922-1557, or visit the Pharmacist Resource Center at www.medco.com/rph .			
Plan Sponsor	Rx Group #	ID number	# of lives	Geographic area
Alcon	ALCONRX	12 digits	20,000	Nationwide
Amgen, Inc.	AMGENRX	12 digits	27,000	Thousand Oaks, CA
AON	AONCORP	12 digits	40,000	Nationwide
Century Link	UHEALTH	9 digits, starting with an 8 or a 9	160,000	FL, KS, WA, OR, LA, SC, TN, PA, NJ, MI, WI, OH, MS
Compass Rose	DFGFEHB	9 digits (ignore initial 307)	30,000	Nationwide
ConAgra Foods	CONAGRA	12 digits	8,000	Midwest
Coventry Mercy Health Plans	CVTYCOM	9 alphanumeric characters (omit 2-digit suffix)	52,000	Kansas City, Missouri
Exxon Mobil	GROUPIX	12 digits	19,000	Nationwide
Indiana University	INDUNRX	12 digits or 9 alphanumeric characters	40,000	Nationwide
Physicians Health Plan of Northern Indiana (PHP)	PHPNIRX	6 digits	40,000	Indiana
State of Florida State Employees Prescription Drug Plan	FLORIDARX	12 digits	180,000	Florida
Teamsters Rx – Local 6	TEAMSRX	12 digits	Not available at time of printing	Nationwide
United	UARXBEN	12 digits or 12 alphanumeric characters	156,000	Nationwide
World Bank Group	WBANKGP	9 digits	36,000	Nationwide
Ysleta Independent School District	YISDRXS	9 digits	9,000	El Paso, Texas


**Summary of New Plans and Plan Sponsor changes
Effective January 1, 2012
(continued)**

Existing Plan Sponsors with Plan Changes				
Plan Sponsor	Rx group #	ID number	# of lives	Geographic area / Plan change
AIG (American International Group)	AIGRX4U	9 digits	59,000	Nationwide, with concentration in the Northeast
				ID # is changing from 7 digits to 9 digits (addition of 2 leading zeroes).
Merck	MEDMRCK	Remains the same	100,000	Nationwide
				Administration of vaccine added effective December 1, 2011
MVP Health Care	MVPCOMM	9 digits, starting with an 8	47,000	Western New York, with a concentration in Rochester area
				ID # is changing from A12345678 to 812345678, and Rx Group # is changing
				Formulary is available at www.mvphealthcare.com
				For prior authorization, refer prescribers to call 1 800 684-9286
SISC	RX4SISC	Various formats	135,000	California
				Addition of coverage for vaccine administration for <i>Zostavax</i> [®] and <i>Varivax</i> [®]
The McGraw-Hill Companies	RXMCGHC	9 digits	26,000	Nationwide
				ID # is changing from 12 digits to 9 digits


Medco manages the prescription drug benefit for many of your customers' employers or health plans.

**Sample Prescription Identification Cards
(Not all ID cards available at time of printing)**

Prescription Drug ID Card
www.medco.com




Issued 01/01/12
RxGrp ALCONRX
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)





Alcon

Prescription Drug ID Card
www.medco.com




Issued MM/DD/YY
RxGrp AMGENRX
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)






Amgen, Inc.

Prescription Drug ID Card
www.medco.com



Issued MM/DD/YY
RxGrp AONCORP
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)





AON

Prescription Drug ID Card
www.medco.com



Issued MM/DD/YY
RxGrp CONAGRA
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)




ConAgra Foods

Fully Insured



Group Name: A TRADITIONAL FAMILY COUNSELING
Group #: TSL18501642
JOHN Q. SAMPLE
MBR ID: M01234567

Effective: 01/01/2012
In-Network Copay:
PCP: \$10 ER: \$100
SP: \$20 UC: \$35
**Preventative Services/
Wellness Exams \$0**
Deductible: \$300

RXBIN: 610014
RXGRP: CVTYCOM
RX ID: M01234567_01
RX Copay: \$5/\$50/\$90




NURSE ON CALL: 417-820-3182 or 800-330-8305

Coventry Mercy

Prescription Drug ID Card
www.medco.com

Issued MM/DD/YY
RxGrp GROUPRX
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)





Exxon Mobil

Prescription Drug ID Card
www.medco.com



Issued MM/DD/YY
RxGrp INDUNRX
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 000123456789
Issuer 9151014609
(80840)

Indiana University



JOHN SMITH
Group name: ABC Manufacturing
ID#: 55555555
Rx ID#: 777777

COPAYS
OV: \$10
URGI: \$50
ER: \$75

Medical &
Rx Coverage

PHYSICIANS HEALTH PLAN

**Physicians Health Plan
of Northern Indiana
(front)**

MAIL CLAIMS TO:
PHP
PO Box 2359
Fort Wayne, IN
46801-2359

EDU Group #999999
Payor #12399

USING YOUR ID CARD:

- Show card at time of service.
- Copays displayed on the front are for medical services rendered by a network provider.
- Prior authorization may be required and does not guarantee payment.
- Show travel card for out-of-network medical emergencies.

CUSTOMER SERVICE:
260-432-6690
1-800-982-5257
www.phpni.com



1-866-544-7895
RxBIN=610014
RxGRP=PHPNIRX

Affiliated with Lakeland Care Inc.
FOR MEMBERS ONLY
24-HOUR NURSE LINE: 1-800-931-4714

**Physicians Health Plan
of Northern Indiana
(back)**

Prescription Drug ID Card
www.medco.com


State Employees'
Prescription Drug Plan

Issued MM/DD/YY
RxGrp FLORIDARX
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)





**State of Florida State Employees
Prescription Drug Plan**

Prescription Drug ID Card
www.TeamstersRx.com




Issued MM/DD/YY
RxGrp TEAMSXR
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)




Teamsters Rx - Local 6

Prescription Drug ID Card
www.medco.com





Issued 01/01/2012
RxGrp UARBEN
RxBin **610014**
Name MEMBER Q. SAMPLE
ID No. 999999999999
Issuer 9151014609
(80840)



United

(if member presents their Aetna or UnitedHealthcare card ask for the new Medco card)





Subscriber Name:
John Q. Sample
Identification Number:
UAL123456789

Group Number: 126050


PRE-CERTIFY ALL INPATIENT CARE IN U.S.

RxBIN: 610014 RxGRP: UARBEN





United

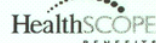

Prescription drug ID card
www.medco.com



Issued MM/DD/YY
RxGrp WBANKGP
RxBin 610014
Name JOHN Q. SAMPLE
ID No. 123456789
Issuer 9151014609
(80840)

World Bank Group


EMPLOYER - *** YSLET 007 ***

PLAN # YSLET EMPLOYEE # 11111111

EMPLOYEE NAME - JOHN CHRISTOPHER DOE

COVERAGE EFF DATE - 01/01/2010

COVERAGE TYPE - EE + SP



Office Visit Co-Pay: \$15
Specialist Co-Pay: \$25
Emergency Room: \$100

Rx GRP # YISDRXS
Bin - 610014
www.medco.com
877-962-2487

PLAN A

Ysleta Independent School District



Claim Submission Data Quality

All claims must be submitted accurately through Medco's *TelePAID*® System for the Eligible Person for whom the prescription was written by the Prescriber. Each claim must contain complete and accurate information for the member, prescriber, and drug.

1. Prescriber Identification

Accurate data entry at the time of dispensing ensures the accurate identification of the Prescriber. The National Provider Identifier (NPI) is the preferred Prescriber Identifier for all claims submitted through the *TelePAID*® system.

- Submit correct NPI information from the prescription identifying the individual Prescriber for each claim. If the NPI is not available, the Prescribers' DEA or state license will be accepted, as permitted.
- Identifying an incorrect or invalid prescriber in the transmitted claim may result in a recoupment of the net amount paid.
- **DO NOT** submit the pharmacy's NPI number, DEA, or a pseudo prescriber DEA number in the Prescriber ID field.

If the claim rejects:

- **For a version 5.1 claim rejection, NCPDP Reject # 71: Prescriber Not Covered, Prescriber is on Federal Excluded List**
- **For a version D.Ø claim rejection, NCPDP Reject # A1: ID SUBM ASSOC WITH SANCTIONED PRESCRIBER**

Verify that the prescriber information on the transmitted claim is the same as that on the prescription.

If appropriate, inform the member that the prescriber is ineligible and the prescription is not covered under the Medicare Part D program.

2. Member and Dependent Data

Accurate data entry at the time of dispensing ensures the accurate identification of the Member/Eligible Person. **Ask the member for his/her current identification card.**

Submit accurately:

- Identification number (as listed on the ID card). It is important to confirm that the ID number that you are using is the most current active identifier.
- Rx Group number
- Date of birth
- Gender
- First name
- Last name
- Relationship code
- Person code

The Provider can contact the Pharmacy Services Help Desk to verify eligibility by calling 1 800 922-1557 and selecting option 1 or by visiting the Pharmacist Resource Center website at www.medco.com/rph.

Claim Submission Data Quality (Continued)

3. Drug Data

It is the Provider's obligation to submit claims using accurate drug information, including the NDC of the package size used, quantity, prescriber directions, and days' supply of the product dispensed.

NDC

- When submitting a claim, the NDC number of the package size dispensed or the package size used should be transmitted on the claim. Provider must dispense from the most cost-effective NDC with the lowest net cost to the member and plan when appropriate.

Days' Supply

- **Provider must clarify** ambiguous dosage directions prior to dispensing.
 - **A "use as directed" dosage** should not be assigned an arbitrary days' supply.
 - **Provider must document** in a retrievable manner the clarification of the dosage/instructions.

4. Quantity Dispensed

The Quantity Dispensed transmitted via the *TelePAID*® system for all Medco claims must reflect the **exact quantity dispensed**, including metric decimal amounts. There are three standard billing units to describe drug products:

- Eaches "EA"—Examples of EA drug forms can include tablets, capsules, transdermal patches, nonfilled syringes, and reconstitutable injectable vials.
- Milliliters, "ML"—Examples of ML drug forms that are measured by liquid volume can include liquids, suspensions, solutions, IV solutions, irrigations, nasal sprays, and oral inhalers.
- Grams, "GM"—Examples of GM drug forms measured by weight can include ointments, creams, balms, bulk powders, and inhalers.

Check the Pharmacy Services Manual for examples of exceptions to these designations.



Medco NCPDP Version D.Ø Multi-ingredient Compound Claim Processing

- All network pharmacies are contractually obligated to submit compounded prescription claims online via the *TelePAID* System. Providers will collect only the applicable co-payment or coinsurance as indicated through the *TelePAID* System.
- Compound prescription claims transmitted using vD.Ø must be submitted using the compound segment and will allow for the transmission of up to 25 individual ingredients to be submitted.
- Multi-ingredient compound claims and reversals must be submitted as a single transaction. Compound claims included in a multiscript transaction will cause the multiclaim transaction to reject.
- A multi-ingredient compound claim must be identified as a compound by submitting a Compound Code of 2 in the appropriate field.
- Each ingredient in the compound must be submitted with the NDC of the product used. The quantity of each specific ingredient, the cost of each individual ingredient, and the basis of cost determination must also be submitted.
- It is important to submit the quantity dispensed to the member as the total metric quantity of the finished product (not a total of the individual ingredients).
- Submit the sum of all individual ingredient costs as the Provider's "Ingredient Cost Submitted" for the compounded prescription, and also submit the Provider's U&C price for the compounded prescription.
- For Plan Sponsors covering compound claims, if one ingredient submitted on a multi-ingredient compound claim is covered under the member's benefit, then all the ingredients will be paid at the contracted rate. Certain exceptions may apply according to the design of the member's benefit.
- Medco will not reject individual ingredients in a compound unless the NDC submission represents an experimental drug or a recall drug, or it contains an invalid NDC. The NCPDP Submission Clarification Code of 8 to override the rejection of an individual ingredient will not be used.
- The new rejection codes below are associated with vD.Ø multi-ingredient compound processing:
 1. Compounds Not Covered = Reject "7Y"
 2. Duplicate Product ID (a duplicate product submitted) = Reject "9Z"
 3. Compound Requires at Least One Covered Ingredient (not all ingredients are covered) = Reject "8A"



Update NCPDP Version D.Ø

- In January 2009, the Department of Health and Human Services published a final rule on the HIPAA Electronic Transaction Standards, notifying covered entities that they would have to be in compliance with the new claims standard—NCPDP vD.Ø — by January 1, 2012. (See January 16, 2009, Federal Register). At this time, CMS has decided to delay enforcement of vD.Ø. The compliance date for submitting claims remains January 1, 2012.
- It is imperative that your pharmacy convert to vD.Ø to avoid being classified as noncompliant.
- If your software vendor has not yet provided your pharmacy with vD.Ø software, check with them today to see when your pharmacy will receive it. If you have the software, we recommend that you install it now.
- You may need to change software vendors if your current vendor will not be able to provide your pharmacy with vD.Ø-certified software in time to meet the mandatory compliance date of January 1, 2012. Visit the Pharmacist Resource Center website at www.medco/rph and click on the Pharmacy Communication link for a listing of vD.Ø software vendors certified by Medco.
- **Note: Medco Sponsors may be providing members with a list of vD.Ø-compliant pharmacies to utilize for their prescription benefit needs starting in January. If you are not compliant, members will be directed to other pharmacies that are vD.Ø compliant and submitting claims.**