



ADAM H. EDELEN
AUDITOR OF PUBLIC ACCOUNTS

February 3, 2012

Coventry Health and Life Insurance Company, Inc.
Attention: Marla Hoyle
10 S. Broadway, Suite 1200
St. Louis, Missouri 63102

Kentucky Spirit Health Plan, Inc.
Attention: Brent Layton
1019 Majestic Drive
Lexington, Kentucky 40513

WellCare Health Insurance of Illinois, Inc.
WellCare of Kentucky, Inc.
Attention: Michael Minor
211 Perimeter Ctr., Suite 800
Atlanta, Georgia 30346

University Health Care, Inc.
d/b/a Passport Health Plan
Attention: Mark B. Carter, CEO
5100 Commerce Crossing Drive
Louisville, Kentucky 40229

Re: Kentucky Medicaid Managed Care Contracts

Dear Ms. Hoyle, Mr. Layton, Mr. Minor, and Mr. Carter:

In accordance with Section 40.18 of the Medicaid Managed Care Contracts executed by and between Kentucky's Finance and Administration Cabinet and your company (Section 4.29 in Passport's contract), Kentucky's Auditor of Public Accounts shall have access to any books, documents, papers, records, or other evidence that are directly pertinent to the contract for the purpose of financial audit, contract monitoring or program review.



Martha Hoyle, Coventry
Brent Layton, Kentucky Spirit
Michael Minor, WellCare
Mark B. Carter, Passport
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We are conducting a review of certain activities under these four contracts, and respectfully request records pertinent to your company's contract that evidence the following information, broken down by month, for November and December 2011:

- The number of provider claims filed (or received) and the number of provider claims paid;
- The dollar value of provider claims filed (or received) and the dollar value of provider claims paid;
- The dollar value and number of all rejected claims and the reason(s) for the rejections; and
- The number of members being served by your organization.

Please provide us with copies (preferably electronic copies) of the requested records containing this information **on or before Friday, February 17, 2012.**

Please contact Assistant Auditor of Public Accounts Libby Carlin, libby.carlin@auditor.ky.gov, or me if you have questions about this request.

Very truly yours,


Adam H. Edelen
Auditor of Public Accounts

c: Mary Lassiter, Secretary, Governor's Executive Cabinet
Lori Flannery, Secretary, Finance and Administration Cabinet
Janie Miller, Secretary, Cabinet for Health and Family Services